We are here to help you!

The Hawaii State Department of Health provides access to its activities without regard to race, color, national origin, language, age, sex, religion, or disability.

For further information, you may write or call:

Case Management Branch (CMB)

3627 Kilauea Avenue, Room 104 Honolulu, Hawaii 96816 (808) 733-9172

Website: health.hawaii.gov/ddd

Write or call within 180 days of a problem directly to:

The Departmental Affirmative Action Officer P.O. Box 3378, Honolulu, HI 96801-3378 (808) 586-4614 (voice)

NEIL ABERCROMBIE

GOVERNOR OF HAWAII

LINDA ROSEN, M.D., M.P.H.
DIRECTOR OF HEALTH



Hawaii State Department of Health Developmental Disabilities Division



Developmental Disabilities Division

Medicaid
Waiver Providers
In Hawaii

13th Edition Revised August 2014

Introduction

Medicaid is a program designed to help states meet the cost of necessary health care for low-income and medically needy populations. Under Section 1915c of the Social Security Act, states may request waivers of certain Federal requirements in order to develop community-based services funded by Medicaid.

Individuals within the Department of Health, Developmental Disabilities system who are Medicaid eligible, can apply for these Medicaid funded services. Needs and supports are identified through a personcentered planning process with case managers who coordinate and assist individuals in accessing these services from qualified and approved providers.

This booklet contains information about the various providers of Medicaid waiver services in Hawaii. It was designed to be a resource to assist consumers, their family members, and/or guardians in accessing and selecting an agency that best meets their needs.

Possible questions you may want to ask agencies have also been included to assist you in choosing the right provider of services. Please take the time to contact and/or meet with them to discuss the services they have to offer you.

This booklet presents a listing of agencies that provide Medicaid waiver services in Hawaii. The listing in this booklet was complied for informational purposes only and is not intended to be an endorsement by the Department of Health.

Oahu

Abilities Unlimited Advantage Health Care Provider Alaka`i Na Keiki, Inc. Aloha Habilitation Services, Inc. Alternative Care Services, Inc. ARC in Hawaii, Inc. Attention Plus Care Bayada Home Health Care, Inc. Blue Water Resources, LLC CARE Hawaii, Inc. CareResource Hawaii, Inc. Castle Personal Care Catholic Charities Hawaii Easter Seals Hawaii Family Services of Oahu, LLC Goodwill Industries of Hawaii, Inc. Hale Lana O Kahumana Hale Na`au Pono Hale Nui Community Center Hawaii Behavioral Health Hawaii Health Services, Inc. Hawaii Nursing Solutions Health Resources, Inc. Heaven's Helpers, Inc. Home & Community Services of Hawaii **IMUA Community Service** Institute for Family Enrichment Lifeline Hawaii Services Kama'aina Health Services Kokua Nurses Kokua Psychological Services Kokua Villa, Inc. Koseki, Jr., Aaron K. Lanakila Pacific Manawa Lea Health Services, Inc. Mastercare, Inc. Metrocare Hawaii, LLC North Shore Mental Health, Inc. Ohana Support Services, LLC Opportunities and Resources, Inc. Paradise Nursing Workforce, LLC Preferred Home & Community Based Services, Inc. Responsive Caregivers of Hawaii, Inc. Special Education Center of Hawaii, Inc. Therapists & Homecare on Call, Inc. Wilson Homecare

Big Island

ARC of Hilo, Inc. ARC of Kona, Inc. Bayada Home Health Care, Inc. Blue Water Resources, LLC Brantley Centers, Inc. CARE Hawaii, Inc. CareResource Hawaii, Inc. Easter Seals Hawaii Full Life Goodwill Industries of Hawaii, Inc. Hawaii Behavioral Health Health Resources, Inc. Imua Community Service Institute for Family Enrichment Kama'aina Health Services Kokua Nurses Kokua Psychological Services Lifeline Hawaii Services Mastercare, Inc. Metrocare Hawaii, LLC Nurse Pro-Care Puna Kamali'i Flowers, Inc. Special Education Center of Hawaii

<u>Kauai</u>

Bayada Home Health Care, Inc.
CARE Hawaii, Inc.
CareResource Hawaii, Inc.
Easter Seals of Hawaii
Hawaii Behavioral Health
Hawaii Nursing Solutions
Ho'oheno, Inc.
Lifeline Hawaii Services
Kama'aina Health Services
Kokua Psychological Services
Mastercare, Inc.
Paradise Nursing Workforce, LLC
Special Education Center of Hawaii

Lanai

ARC of Maui, Inc. Easter Seals Hawaii Kokua Psychological Services

Maui

Alternative Care Services, Inc. ARC of Maui, Inc. Bayada Home Health Care, Inc. CARE Hawaii, Inc. CareResource Hawaii, Inc. Easter Seals Hawaii Hawaii Behavioral Health Health Resources, Inc. Ho'oheno, Inc. Horizons Academy of Maui, Inc. La'a Kea Community Farm Lifeline Hawaii Services Ka Lima O Maui, Inc. Kokua Psychological Services Kokua Villa, Inc. Mastercare, Inc. Nurse Pro-Care Paradise Nursing Workforce Special Education Center of Hawaii

<u>Molokai</u>

ARC of Maui, Inc.
CARE Hawaii, Inc.
CareResource Hawaii, Inc.
Easter Seals Hawaii
Kokua Psychological Services
Molokai Occupational Center
Special Education Center of Hawaii

After you have identified what you want and need, here are some questions you may want to ask the agencies.

- "What activities/services do you offer that will meet my needs?" Give examples of what you want.
- "Do I get to select/choose the type of activity that I would like to do? What are some of your fun activities?"
- "Do you provide activities such as art, music, computers, dancing, exercise, gardening, swimming, camping?" Write down other activities they offer that are not listed.
- "Is each person's activities individualized to meet what is important to the individual?"
- "What are your hours of operation? Do you have services on the weekends and holidays? What time does the program begin and end each day?"
- "What happens if my worker can't come to support me. Will you call me ahead of time? Will you send another person to take his/ her place? What do you do so that the substitute person is familiar with me?"
- "If I have an emergency, will you be able to help me?"
- "Do you provide training for your staff? What kind?"
- "Do you do drug screening of your staff?"
- "I'd like to select, or participate in the selection of the person who will support me in the activities I like to do. Can this be done?"
- "May I see your program?" Talk to the program coordinator or staff and participants about the program activities.
- "Where are you located? Do you have a program near me?" (Tell them your address.)
- "I'd like to visit. Whom do I call to set up an appointment?"

To help you discuss services with the agencies, here is a description of waiver services.

Adult Day Health aka 'ADH'

Adult Day Health (ADH) services are full day (6 hours) or half day (3 to 6 hours) in a group setting to help individuals become more independent and involved in the community. Services may include activities such as skill development, pre-vocational training, and community exploration. Transportation to and from the ADH center, to the community during ADH time, and lunch are included as part of ADH.

Chore

Services needed to maintain the home in a clean, sanitary and safe environment. These services are provided only to PARTICIPANTS living independently or with family, and only when the PARTICIPANT, anyone else providing for him/her, other relatives, caregiver, landlord, community/volunteer agency, or third party payer is not capable or responsible for providing these services.

Emergency Outreach

Immediate on-site support for situations in which the PARTICIPANT'S presence in his/her home or program is at risk due to the display of challenging behaviors that occur with intensity, duration, and frequency that endangers his or her safety or the safety of others or results in the destruction of property.

Emergency Respite

Emergency out-of home placement for PARTICIPANTS over the age of eighteen (18) years with <u>potential</u> for danger to self or others and their significant support systems due to the PARTICIPANT'S challenging behaviors.

If You Have More Questions Contact your Case Managers

Oahu -

Case Management Unit 1

(Metro Honolulu) - 733-8379

Case Management Unit 2

(West Oahu) - 692-7485

Case Management Unit 3

(Ewa Beach) - 692-7493

Case Management Unit 4

(Windward Oahu) - 233-5371

Case Management Unit 5

(Waipahu) - 453-5925

Case Management Unit 6

(Mililani-Turtle Bay) - 453-5935

Case Management Unit 7

(Salt Lake-Pearl City) - 453-6594

Case Management Unit 8

(Central Honolulu) - 453-5985

Hawaii -

East - (808) 974-4280

West - (808) 322-1906

North - (808) 887-6069

Kauai -

(808) 241-3406

Maui / Lanai -

(808) 243-4625

Molokai -

(808) 553-7898

Intake Office -

733-1689

Therapists and Homecare on Call, Inc.

Chore / PAB levels 1,2 / Respite / Skilled Nursing / Training and Consultation

A locally owned company providing physical therapy, occupational therapy, speech therapy, massage therapy, registered nurse services, licensed practical nurse services, certified nurse's aide services, companion services, and chore services, island wide.

> 46-310 Hoauna Street Kaneohe, HI 96744 Ph: 247-2472 Fax: 247-2488

Serves Oahu only

Wilson Homecare

PAB Levels 1,2, / Skilled Nursing

- Our company provides a variety of personal assistance and skilled nursing services in the comfort of your own home.
- All of our employees are qualified, screened professionals; supervised by nurse managers.
- A supervisor from our staffing and nursing departments are available 24 hours to handle emergencies.
- We are committed to provide you with quality home health care services you can rely on. Give us a call.

Mailing Address:

Physical Address:

P. O. Box 2058

1221 Kapiolani Boulevard, #940

Honolulu, HI 96805

Honolulu, HI 96814

Ph: 596-4486 Fax: 596-4822

Serves Oahu only

To help you discuss services with the agencies, here is a description of waiver services (continued).

Emergency Sheiter

Emergency out-of-home placement of PARTICIPANTS in need of intensive intervention in order to avoid institutionalization or more restrictive placement and for return to the current or a new living situation once stable.

Employment Services

Services include Pre-Vocational, Individual Employment Supports, and Group Employment Supports. The intent of these services is to assist PARTICIPANTS to prepare, obtain, and sustain paid employment at or above the State's minimum wage.

Non-Medical Transportation

This service enables PARTICIPANTS living independently or in family homes to gain access to waiver services only in areas (i.e. rural) where public transportation is limited or nonexistent, and to gain access to non-waiver community services, activities, and resources as specified in the Individualized Service Plan (ISP). Transportation for medical service is not included.

Personal Assistance/Habilitation aka 'PAB'

A range of assistance or training to enable PARTICIPANTS to acquire, retain, or improve in skills related to living in the community. This may include adaptive skill development, assistance with activities of daily living, community inclusion, transportation, social and leisure skill development. Services may include assistance or training to meet outcomes/goals of increasing independence, developing natural supports, developing relationships, contributing through employment, volunteering and engaging/participating in other activities in the community.

To help you discuss services with the agencies, here is a description of waiver services (continued).

Personal Emergency Response System aka 'PERS'

PERS is an electronic device that enables PARTICIPANTS to secure help in an emergency. The PARTICIPANT may also wear a portable "help" button to allow for mobility.

Respite

Services provided on a short-term basis for PARTICIPANTS living in family homes to relieve the person normally providing the care. Respite may be furnished in various locations.

Skilled Nursing

Services within the scope of the State's Nurse Practice Act, provided by a registered professional nurse, or licensed practical nurse under the supervision of a registered nurse, licensed to practice in the State of Hawaii.

Training and Consultation

Services for individuals who provide support, training, or supervision to PARTICIPANTS. Training includes instruction about treatment regimens and other services included in the ISP, use of equipment specified in the service plan, and included updates as necessary to safely maintain the PARTICIPANT at home.

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Special Education Center of Hawaii, Inc.

ADH levels 1,2,3 / PAB levels 1,2,3 / Transportation / Chore / Skilled Nursing / Respite / Training & Consultation / Emergency: Respite, Outreach, Shelter

- Personal Assistance/Habilitation and Respite services include associated costs.
- Senior Adult Day Care services.
- Service locations in various communities from Kahala to Ewa Beach.

Administration Offices:

425 Kamehameha Highway Pearl City, HI 96782 Ph: 488-8884

Fax: 488-8993

Service Locations:

Founder's Center (Kahala) 708 Palekaua Street Honolulu, HI 96816 Ph: 734-0233

Fax: 734-0233

Pualani Manor (Kalihi) 1216 Pua lane Honolulu, HI 96817 Ph: 843-1392

Fax: 843-8246

Ewa Beach Community Center 91-1001 Kaimalie Street Ewa Beach, HI 96706

Ph: 689-7300 Fax: 689-7287 708 Palekaua Street Honolulu, HI 96816

Ph: 734-0233 Fax: 734-0391

Consuelo Cottage 91-1837 Fort Weaver Road Ewa Beach, HI 96706 Ph: 488-8982

Ph: 488-8982 Fax: 744-9550

Waipahu Community Ctr. 94-226 Leoku Street Waipahu, HI 96797 Ph: 678-0680

Fax: 678-8368

Serves Statewide

Responsive Caregivers of Hawaii, Inc.

ADH Levels 1,2,3 / PAB levels 1,2,3 / Chore / Respite / Skilled Nursing / Transportation

We believe that adults and children with developmental disabilities and other special needs deserve to live in their community and have a meaningful relationship with family and friends.

98-1247 Kaahumanu Street, Suite 2198 Aiea, HI 96701 Ph: 488-7391 Fax: 488-6952

Serves Oahu only

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ARC of Kona, Inc 6
Arc of Maui, Inc 7
Attention Plus Care 8
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Catholic Charities Hawaii 12
Easter Seals Hawaii
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Puna Kamali'i Flowers, Inc. dba Employment Network Hawaii

ADH level 1 / Chore / Transportation / PAB level 1 / Respite / Employment Services

- Mobile Adult Day Health program includes appropriate activity opportunities, peer socialization, community inclusion, and recreational events.
- At the training worksite, learn high quality workmanship in the floral and tropical plant industry utilizing job coaches and other on-site workers. Jobs performed include newspaper shredding/packing, recycling, tool handling, floral/foliage propagation, cultivation, harvesting, grading and packing shipments.
- Teaching principles based on positive attitudes, selfconfidence, honesty, perseverance, self-discipline, and independence.
- Personalized goals are reached with qualified and trained personal assistants who put participant's needs first and foremost.

16-211 Kalara Street Kea'au, HI 96749 Ph: (808) 930-6200 or (808) 982-8322 Fax: (808) 982-8544 Website: www.punakamaliiflowers.com

Serves Big Island only

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Paradise Nursing Workforce, LLC

PAB levels 1,2 / Skilled Nursing / Respite

Your smart choice in home care.

4747 Kilauea Avenue, Suite 205 Honolulu, HI 96816 Ph: 735-5801 Fax: 735-5804

Website: www.paradisenursingHI.com

Serves Oahu, Maui and Kauai

Preferred Home and Community Based Services, Inc.

ADH levels 1,2,3 / Chore / Transportation PAB levels 1,2 / Respite / Skilled Nursing

- Preferred Home and Community Based Services, Inc.
 was developed to provide developmentally challenged
 participants an opportunity to participate in a
 community based program to ensure successful
 deinstitutionalization.
- Each individual is unique and worthy of the support one needs to live a quality life in the community setting.

94-412 Maikoiko Street Waipahu, HI 96797 Ph: 456-0078 Fax: 456-7119

Serves Oahu only

List of Waiver Provider Agencies (continued)

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Abilities Unlimited

PAB level 1 / Chore / Respite / ADH level 1 / Employment Services

- Building inclusive communities that empower individuals with disabilities.
- Committed to providing Participants with the most opportunities for community-based services, including classes, special activities, and volunteer opportunities.
- Schedule of 23 onsite and community-based classes per week. Classes are tailored to meet Participants' individual goals and interests (e.g., academic, transitional, vocational, independent living skills).
- Waiver Employment: Prevocational, Individual, and Group.

414 Kuwili Street, #103 Honolulu, HI 96817 Ph: 532-2100 Fax: 532-2108

Website: www.abilitiesunlimitedhi.org

Serves Oahu only

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Opportunities and Resources, Inc. (ORI)

ADH levels 1,2,3 / PAB level 1 / Respite

- Located on the grounds of beautiful Helemano Plantation, ORI provides a quality of life for persons with special needs by optimizing resources for individuals.
- ORI's residential and day program services meet and/ or exceed State and Federal regulations. Daily living skills, work readiness, community access, recreation and leisure, computer literacy, relationship building, music, dance and theater are included in the individualized opportunities.
- ORI also has a unique travel incentive program and the only Lion Dance Troupe in the world comprised solely of persons with disabilities.

64-1510 Kamehameha Highway Wahiawa, HI 96786 Ph: 622-3929 Fax: 621-5191

Nurse Pro-Care

PAB levels 1,2 / Chore / Respite / Skilled Nursing

By providing support services, we hope to extend the quality of life in meeting the outcomes and goals and increase independence for participants in our community.

Big Island

315 Kinoole Street Hilo, HI 96720 Ph: (808) 933-9933 Fax: (808) 961-9059

Maui

355 Hukilike Street, #209 Kahului, HI 96732 Ph: (808) 747-3662 Fax: (808) 877-0829

Serves Big Island and Maui

Ohana Support Services, LLC

Chore / PAB levels 1,2 / Respite / Skilled Nursing

- Ohana Support Services' mission is to support individuals by giving them the opportunity to live independently, learn, grow, and achieve their dreams and goals to their fullest capacity in mainstream society.
- Our agency will accomplish this mission by providing guidance in person-centered choices, selfdetermination, and person-centered planning.

91-902 Fort Weaver Road, Suite 105 Ewa Beach, HI 96706 Ph: 682-7384 Fax: 682-7386

Serves Oahu only

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Advantage Health Care Provider

PAB levels 1,2,3 / Chore / Respite / Skilled Nursing / Training & Consultation

- Advantage Health Care Provider (AHCP) provides health care services to the intellectually and developmentally disabled clients who are in need of "Home & Community Based Health Care Services."
- At AHCP, we endeavor to make a positive difference in the lives of our clients by offering quality supports & services through Client Centered Approach to Care. Therefore, our services & supports promote the participation & partnership of our clients, parents, service providers, advocates, local governments, citizens and businesses with AHCP.
- We value each one of our clients as a contributing member of our Hawaii Community.
- "Excellence in Healthcare Quality is Our Standard!"

1188 Bishop Street, Suite 2502 Honolulu, HI 96813 Ph: 525-8888

Fax: 525-8885

Serves Oahu only (Kauai & Maui County SN only)

Alaka'i Na Keiki, Inc.

PAB levels 1,2,3 / Chore / Respite / Training & Consultation / Emergency Respite

- We specialize in working with children, youth and adults with autism disorders, in addition to other developmental disabilities, and are able to provide quality functional behavioral assessments (FBA's), training and consultation to families and caregivers.
- We are dedicated to assist individuals with disabilities by providing supports and services which include principles of self-determination and incorporates individualized funding, person-centered planning and community-based services.

1100 Alakea Street, 9th Floor Honolulu, HI 96813 Ph: 523-7771 Fax: 523-1997

Serves Oahu only

Aloha Habilitation Services, Inc.

PAB levels 1,2 / Chore / Respite / Skilled Nursing

- Personal Assistance We help participants to take care
 of themselves, their health, and their safety needs; to
 gain access to the community and utilize community
 resources; and build a circle of friends and natural
 support.
- Respite We provide primary caregivers and families temporary relief from their care giving responsibilities.
- <u>Habilitation</u> We teach our participants to acquire, improve, and maintain functional skills and positive behaviors to improve their quality of life.

232 Walker Avenue Wahiawa, HI 96786 Ph: 622-4200 Fax: 622-1756

Serves Oahu only

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North Shore Mental Health, Inc.

PAB levels 1,2,3 / Employment Services

We provide island wide Personal Assistance and Habilitation (PAB) services through the Medicaid Waiver Program. Our PAB services program consists of one-on-one care and assistance for individuals with disabilities on Oahu.

Kaneohe

46-001 Kamehameha Hwy., #217 Kaneohe, HI 96744 Ph: 235-1599

Kahuku

56-117 Pualalea Street Kahuku, HI 96731

Honolulu

Aloha United Way Bldg. 200 N. Vineyard Boulevard Honolulu, HI 96817

Mailing Address:

P.O. Box 128 Laie, HI 96762 Ph: 638-8700 Fax: 638-7919

Wahiawa

302 California Ave., #212 Wahiawa, HI 96786

Aiea

99-128 Aiea Heights Drive Aiea, HI 96701 Ph: 484-9359

Makaha

84-1170 Kamehameha Hwy. Building A2BF2A Waianae, HI 96792

Website: www.northshorementalhealth.com

Molokai Occupational Center

PAB levels 1,2 / Chore / Transportation

 Do you know of a loved one or family friend who might benefit from assistance with gaining physical access to community resources or perhaps guided supervision at social functions? Call for Medicaid Waiver information.

"The little agency with a big heart"

Mailing Address: P. O. Box 1019 Kaunakakai, HI 96748 Ph: (808) 553-3266 Fax: (808) 553-3539

Physical Address: 250 Homeolu Place Kaunakakai, HI 96748

Website: www.mocmolokai.com

Serves Molokai only

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Alternative Care Services, Inc.

ADH levels 1,2 / Chore / PAB levels 1,2,3 / Respite / Skilled Nursing / Training & Consultation / Emergency: Outreach, Respite

- Provide programs that reflect person-centered choices and concepts of self-determination.
- Services are provided by qualified direct support workers and supervised by Registered Nurses, Qualified Service Supervisors, and appropriate consultants based on the needs of our clients.

Oahu

2153 N. King Street, Suite 303 Honolulu, HI 96819

Ph: 848-2779 or 220-7320 (cell)

Fax: 848-2781

Maui

434 Onehee Street Kahului, HI 96732 Ph: (808) 280-9577 (808) 205-1030 Fax: (808) 871-8855

Serves Oahu and Maui

The Arc in Hawaii, Inc.

PAB levels 1,2,3 / Chore / ADH levels 1,2,3 / Transportation / Employment Services / Respite

The Arc in Hawaii provides residential, day program and advocacy services for persons with intellectual disabilities and their families.

3989 Diamond Head Road Honolulu, HI 96816 Ph: 737-7995 Fax: 732-9531

The Arc of Hilo, Inc.

PAB levels 1,2 / Chore / Transportation / ADH levels 1, 2 / Employment Services

- The Arc of Hilo has been supporting people with developmental or intellectual disabilities on the Big Island of Hawaii since 1954.
- We operate Adult Day Health Programs in Hilo and Pahoa.
 We offer an array of activities at our centers that are tailored to the individual needs of our participants. Our goal is to support our participants to learn or receive training in a safe and fun group setting.
- Our Personal Assistance/Habilitation (PAB) Program
 provides individual assistance in the home or community for
 our folks residing on the Big Island of Hawaii. The goal of
 this program is to provide our participants with training and
 supports to live at their highest level of independence while
 accessing community resources to meet their recreational,
 social, spiritual and/or educational needs.
- Our Chore Program provides assistance in the home of our participants. We help people maintain a clean, sanitary and safe home environment. Services can include heavy household chores or routine or regular services like general household tasks.

Hilo

1099 Waianuenue Avenue Hilo, HI 96720 Ph: (808) 935-8535 Fax: (808) 934-7714

Pahoa

Pahoa Village Center Pahoa, HI 96778 Ph: (808) 965-8464

Serves Big Island only

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Metrocare Hawaii-Plus

Chore / Transportation / PAB levels 1,2 / Skilled Nursing

- The ultimate in-home health care service.
- We specialize in providing high quality, comprehensive healthcare services to the elderly, physically challenged youth and adults, as well as to those with developmental disabilities.
- Experienced/professional staff: RN/LPN/CNA/Home Health Aides.

Hilo

Mailing Address: P.O. Box 6334 Hilo, HI 96720 Ph: (808) 934-8334

Physical Address: 327 Kinoole Street Hilo, HI 96720

Fax: (808) 933-9304

Oahu

94-210 Pupukahi Street, Suite 202 Waipahu, HI 96797

Ph: 678-8500 Fax: 678-8388

Website: www.mch2001.com

Serves Big Island and Oahu

Mastercare, Inc.

PAB levels 1,2 / Skilled Nursing / Chore / Respite / Training & Consultation

- We provide long-term care, group immunization, private home care services, rehabilitation services, hospital staffing, and clinic staffing.
- We provide in-service courses & HIPAA compliance courses to staff nurses and healthcare personnel.

Oahu

1314 S. King Street, #410 Honolulu, HI 96814 Ph: 597-1564 Fax: 597-1565

Maui

161 Ma'a Street Kahului, HI 96732 Ph: (808) 244-0500 Fax: (808) 244-0557

Big Island

120 Pauahi Street, #207 Hilo, HI 96720 Ph: (808) 935-2230 Fax: (808) 935-2250

Kauai

3016 Umi Street, #220 Lihue, HI 96766 Ph: (808) 246-9116 Fax: (808) 246-9232

Serves Oahu, Big Island, Maui and Kauai

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The Arc of Kona, Inc.

ADH levels 1,2 / Chore / Employment Services / PAB levels 1,2 / Skilled Nursing / Training & Consultation

- The Arc of Kona is nationally accredited (CARF) insuring quality supports are provided to all participants.
- The Arc of Kona offers a seamless continuum of services ranging from residential assisted living to Home and Community Based Services (Medicaid waiver) and Vocational Rehabilitation employment programs.
- As an accredited organization, quality services are insured. All plans for support are customized to address specific needs of the individual served, focusing on ability.

Mailing Address:
P. O. Box 127
Kealakekua, HI 96750
Ph: (808) 323-2626
Fax: (808) 323-9444
Website: www.arcofkona.org

Physical Address: 81-1065 Konawaena School Road Kealakekua, HI 96750

Serves Big Island only

Arc of Maui County

PAB levels 1,2,3 / Chore / ADH levels 1,2,3 / Transportation / Skilled Nursing / Respite / Training & Consultation

- Arc of Maui County promotes and protects the human rights of people with intellectual and developmental disabilities.
- We actively support programs and services that assure full inclusion and participation in the community throughout life.
- Self-determination and person-centered planning are at the core of our services.
- We welcome you to come and visit us on Maui or Molokai.

Maui

Services on Maui/Hana/Lanai 95 Mahalani Street, Suite 17 Wailuku, HI 96793 Ph: (808) 242-5781 Fax: (808) 244-4061

Email: arcinfo@arcofmaui.org Website: www.arcofmaui.org

Molokai

Mailing Address: P.O. Box 429 Kaunakakai, HI 96748 Residence/Office Address: 24 Hoalua Street Maunaloa, HI 96770

Ph: (808) 552-2680 Fax: (808) 552-2685

Serves County of Maui only

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Manawa Lea Health Services, Inc.

ADH levels 1,2,3 / Chore / Respite /
PAB levels 1,2,3 / Skilled Nursing / Transportation /
Specialized Medical Supplies and Equipment

- Our goal is that all persons have the right and the opportunity to live, work, make choices and enjoy leisure activities with dignity in a normal environment as possible.
- We offer structured individual programs that maximizes personal development, optimizes individual's potential to learn skills that support their physical and intellectual needs in order for them to maintain living in the least restrictive environment in their own home and in the community.

Mailing address:

Physical address:

P. O. Box 1089

94-673 Kupuohi St., #C-108

Aiea, HI 96701

Waipahu, HI 96797

Ph: 484-5635 Fax: 484-6535

ADH Center Ph: 686-9800 Fax: 686-9822

Email: manawalea97@gmail.com Website: www.manawalea.com

Lanakila Pacific

PAB level 1 / Respite / ADH levels 1,2

- Lanakila's community-based day program for adults specifically focuses on the development and mastery of basic life skills, such as personal hygiene, home management, social etiquette, lifelong learning techniques and the identification of leisure interests and activities.
- Lanakila offers individuals the chance to explore community resources and potential educational and career opportunities.

1809 Bachelot Street Honolulu, HI 96817 Ph: 531-0555 Fax: 533-7264

Serves Oahu only

Lifeline Hawaii Services

Personal Emergency Response System

With a Lifeline medical alarm, help is always just a press of a button away. For 30 years, we've enabled thousands of people here in Hawaii to live with greater confidence, peace of mind and dignity in their own homes. No wonder Lifeline's personal response service is the trusted choice of hospitals, professional caregivers and families like yours throughout Hawaii. We're here for you 24 hours a day/ 365 days a year.

Toll Free in Hawaii: (888) 409-8449 or 283-8449 Fax: (808) 443-0009

Serves Statewide

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Attention Plus Care

PAB levels 1,2 / Skilled Nursing

- We pride ourselves on exceptional service and value.
 That's why you can trust our trained staff to give safe and dependable care.
- With 20+ years of home care experience, we understand the needs of Medicaid Waiver clients and their families.
- You can depend on our team to offer the highest level of safety, reliability and continuity. And that is how we earned our reputation for excellence.

1580 Makaloa Street, #1060 Honolulu, HI 96814 Ph: 739-2811 Fax: 739-0169

Bayada Home Health Care, Inc.

PAB levels 1,2,3 / Respite / Skilled Nursing / Training & Consultation

- Bayada provides home and community services based upon individual goals delivered with Compassion, **Excellence and Reliability. We promote the independence** and self-determination of individuals with intellectual, behavioral, and/or emotional needs.
- Bayada provides quality care to participants and families through direct services to individuals with intellectual/ developmental disabilities. We provide personal assistance, personal care, skilled nursing, behavioral support, and community integration services.
- A Client Service Manager. Registered Nurse and Habilitation Manager are assigned to all participants. Our supervisory professionals are available by telephone 24 hours a day to assist you with your needs.

Oahu

615 Piilkoi Street, Suite 602 Honolulu, HI 96814 Ph: 591-6050

Fax: 591-6070

Big Island

Hilo 1221 Kilauea Avenue, Suite 60 Hilo, HI 96720

Ph: (808) 969-9622 Fax: (808) 969-9894

Maui

2200 Main Street, #650 Wailuku, HI 96793 Ph: (808) 244-4700 Fax: (808) 244-7575

Kauai

3083 Akahi Street Lihue, HI 96766 Ph: (808) 245-9699 Fax: (808) 245-5103

Waimea

65-1206 Mamalahoa Highway, Suite 1-206

Kamuela, HI 96743 Ph: (808) 885-1088 Fax: (808) 885-1087

Serves Oahu, Big Island, Maui and Kauai

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Koseki, Jr., Aaron K.

Training & Consultation — Speech

Provide speech/language training and consultation services (e.g. articulation deficits, functional communication assistance, comprehension skills, social skills, feeding skills, etc.) to children and adults of all ages.

> 7192 Kalanianaole Highway, Suite A143A, #142 Honolulu, HI 96825 Ph: 375-0615 Fax: 396-1495

> > Serves Oahu only

La'a Kea Farm

PAB levels 1,2 / ADH levels 1,2

- La'a Kea farm is where youth and adults with intellectual disabilities have the opportunity to dream big and to make their dreams become a reality.
- Our 12 acre farm with a farm stand, nursery, and food truck café on the North Shore of Maui offers housing along with meaningful and productive work opportunities, real friendships and fun.

Mailing Address: P. O. Box 790994 Paia, HI 96779

Ph: (808) 281-3463 or (808) 579-8398 Website: http://laakea.org

Physical Address: 639 Baldwin Avenue Paia, HI 96779

Serves Maui only

Kokua Villa, Inc.

ADH levels 1,2 / Chore / PAB levels 1,2,3 / Skilled Nursing / Respite / Transportation / Training & Consultation / Emergency: Outreach, Shelter, Respite

- We believe in inclusive positive behavior modification; our clients are taught to be a part of the community.
- We offer person-centered choices; planning designed for each individual's special needs and abilities.
- Our certified, dedicated staff takes pride in helping our consumers to fulfill their personal needs, goals and objectives.

Oahu

86-080 Farrington Highway, Suite 102 Waianae, HI 96792 Ph: 696-7000

Fax: 696-7003

Maui

1997 Main Street Wailuku, HI 96793 Ph: (808) 986-8833 Fax: (808) 986-8834

Serves Oahu and Maui

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Blue Water Resources, LLC

PAB levels 1,2,3 / Chore / Skilled Nursing

We provide services that promote the program participant to be independent with ADL's, build natural supports, be self sufficient, explore opportunities to identify and expand personal interests.

Oahu

94-408 Akoki Street, #205 Waipahu, HI 96797 Ph: 678-3661

Fax: 678-3662

Big Island

688 Kinoole Street, #101

Hilo, HI 96720 Ph: (808) 443-5112

Fax: (808) 935-3595

Serves Oahu and Big Island

Brantley Center, Inc.

ADH level 1

A set of organized training activities designed to empower people with developmental disabilities to live and participate independently in their community.

Mailing Address: P. O. Box 1407 Honoka'a, HI 96727

Ph: (808) 775-7245 Fax: (808) 775-0211 Physical Address: 45-370 Ohelo Street Honoka'a, HI 96727

Serves Big Island only

CARE Hawaii, Inc.

PAB levels 1,2,3 / Respite / Skilled Nursing / ADH levels 1,2,3 / Training & Consultation / Emergency: Respite, Outreach, Shelter (Oahu only)

- We provide a comprehensive array of mental health and addiction services to promote physical, emotional, spiritual, and educational development of all identified clients and their families/significant others.
- **Our Crisis Network Services provide trainings and** education/prevention efforts to increase skills to provider agencies, families, and caregivers; as well as crisis support services for ALL identified participants and their supports.

875 Waimanu Street, #601 Honolulu, HI 96813 Ph: 533-3936 Fax: 791-6198

Serves Statewide

CareResource Hawaii, Inc.

PAB level 2 / Training & Consultation / Skilled Nursing

Personal care, light housekeeping, companionship, respite, nursing care. Registered nurse on call 24 hours/day.

Big Island

Kona 75-167 Kalani Street, #206 Kailua-Kona, HI 96740 Ph: (808) 326-7021

Maui

355 Hukilike Street, #126 Kahului, HI 96732 Ph: (808) 871-2115

Oahu

680 Iwilei Road, Suite 660 Honolulu, HI 96817 Ph: 599-4999

Hilo 69 Railroad Avenue, #A20 Hilo, HI 96720 Ph: (808) 935-2718

Molokai

10 North Mohala Street, #201 Kaunakakai, HI 96748 Ph: (808) 553-9851

Serves Statewide except Kauai and Lanai

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Kokua Nurses

PAB levels 1,2 / Skilled Nursing

- Services include companionship, housekeeping assistance, personal care, medication assistance, medication monitoring, care coordination, transportation to medical appointments or outings, assistance during travel in the hotel or hospital.
- Private duty service from 4 hours to 24 hour care.
- JCAHO accredited, Medicare certified.
- Member of the National Association of Home Care & Hospice.
- Member of Healthcare Association of Hawaii.

Oahu

1210 Artesian Street, #201 Honolulu, HI 96825

Ph: 594-2326 Fax: 592-1248

Hilo

58 Kinoole Street, #105 Hilo, HI 96720 Ph: (808) 935-6291 Fax: (808) 933-1059

Serves Oahu and Big Island

Kokua Psychological Services

Training and Consultation - Behaviorist Training and Consultation - Psychologist

2121 Ala Wai Boulevard, #2506 Honolulu, HI 96815 Ph: 372-7266

Fax: 923-1565

Serves Statewide

Ka Lima O Maui

ADH level 1 / Employment Services / PAB levels 1,2 / Respite / Chore

We have been working with persons with disabilities since 1955. We provide employment and Medicaid Waiver services that focus on "Enhancing Lives through Self-Reliance". Our facility is on a two acre lot in Central Maui.

> 95 Mahalani Street Wailuku, HI 96793 Ph: (808) 244-5996 Fax: (808) 249-8749

Serves Maui only

Kama'aina Health Services

PAB levels 1,2 / Chore / Respite / Skilled Nursing

Our goal is to provide quality, person-centered health care services to individuals who are DD/ID eligible guided by a genuine spirit of love and compassion.

Oahu

944 Makamua Place Pearl City, HI 96782 Ph: 422-2802 Fax: 455-4676

Hilo

243 Ululani Street Hilo, HI 96720 Ph: (808) 935-6918 Fax: (808) 935-6981

Kauai

2926 Kress Street, Unit E Lihue, HI 96766 Ph: (808) 246-6555

Fax: (808) 632-0859

Serves Oahu, Big Island and Kauai

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Castle Personal Care

PAB levels 1,2 / Skilled Nursing

Serving all of Oahu since 1999 with home care for adults, children and infants whose families or caregivers need extra assistance with personal care or skilled nursing care.

Accredited by The Joint Commission

46-001 Kamehameha Highway, Suite 212 Kaneohe, HI 96744 Ph: 263-5078 Fax: 234-5800

Serves Oahu only

Catholic Charities Hawaii

PAB levels 1,2,3 / Respite / Skilled Nursing / Employment Services

- Catholic Charities Hawaii (CCH) provides all services with dignity, compassion, social justice, and a commitment to excellence. Through programs and advocacy efforts, CCH serves all people, especially those with the greatest need, regardless of their faith or culture.
- PAB and Skilled Nursing services are provided in certified and/or licensed home settings.
- Employment services are provided to find and maintain competitive employment opportunities for individuals with intellectual and/or developmental disabilities.

1822 Ke'eaumoku Street Honolulu, HI 96822 Ph: 527-4721 Fax: 527-4729

Easter Seals Hawaii

ADH levels 1,2,3 / Chore / Transportation / PAB levels 1,2,3 / Training & Consultation / Skilled Nursing

Our mission is to provide exceptional, individualized familycentered services to empower people with disabilities or special needs to achieve their goal and live independent fulfilling lives.

Oahu

Ewa Service Center 91-1251 Renton Road Ewa Beach, HI 96706 Ph: 681-0747

Honolulu Service Center 200 N. Vineyard Blvd, #200-A Honolulu, HI 96817 Ph: 949-3481

Napuakea Service Center 92-461 Makakilo Drive Kapolei, HI 96707 Ph: 678-3754

Big Island

Hilo Service Center 16-204 Melekahiwa Street, #3 Keaau, HI, 96749 Ph: (808) 961-3716

Kauai

Lihue Service Center 3201 Akahi Street Lihue, HI 96766 Ph: (808) 245-4132

Waimea Service center 4590 Ola Road Waimea, HI 96796 Ph: (808) 482-3489

Kapaa Service Center 4800F Kawaihau Road Kapaa, HI 96796 Ph: (808) 821-6944

Maui and Lanai

Na Hulu Service Center 155 South Wakea Avenue Kahului, HI 96732 Ph: (808) 249-2065

Website: http://hawaii.easterseals.com

Serves Statewide

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The Institute for Family Enrichment

PAB levels 1,2,3 / Employment Services / Respite / Training & Consultation

- Serving families of Hawaii for over 30 years, including services to children and adults with autism spectrum disorders and other developmental and intellectual disabilities.
- We pride ourselves in the recruitment, training and supervision of our staff and the satisfaction of those we serve.
- We believe that assisting others reach their potential is the only way that we can achieve ours.

Oahu

91-1841 Fort Weaver Road Ewa Beach, HI 96706 Ph: 681-3500 Fax: 681-6353

Big Island

1045 Kilauea Avenue, #A Hilo, HI 96720 Ph: (808) 961-5166 (East HI) Ph: (808) 323-3305 (West HI) Fax: (808) 934-0071

Serves Oahu and Big Island

Horizons Academy of Maui, Inc.

PAB levels 1,2,3 / Respite / Skilled Nursing / Training & Consultation / Emergency Respite

The philosophy of Horizons Academy of Maui is to empower, challenge, and support our Participants to achieve educational, life, social and vocational goals towards becoming an active and productive member of the community.

Mailing Address: P.O. Box 171 Kihei, HI 96753 Ph: (808) 575-2954

Fax: (808) 575-9180

Physical Address: 2679 Wai Wai Place Kihei, HI 96753

Serves Maui only

Imua Community Services, LLC

PAB levels 1,2, / Chore / Respite

- We provide compassionate, professional, and efficient quality care while protecting integrity, building independence, providing opportunities, goals and honoring the individuals' choices.
- We are moving forward guiding families to provide services to their loved ones.

P.O. Box 1165 Mountain View, HI 96771 Ph: (808) 864-2714 Fax: (866) 863-4787

Serves Oahu and Big Island

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Family Services of Oahu, LLC

PAB levels 1,2 / Chore / ADH levels 1,2,3 / Respite / Skilled Nursing

- We provide support services (to eligible DD/ID Medicaid Waiver recipients) that will make a difference in their lives by helping them believe in themselves.
- We have a team of registered nurses, qualified and experienced service supervisors, and direct service workers to meet the needs of our clients.

94-216 Farrington Highway, Suite A106 Waipahu, HI 96797 Ph: 678-3222 Fax: 678-3228

Serves Oahu only

Full Life

ADH levels 1,2,3 / Chore / Employment Services / Respite / Transportation / PAB levels 1,2,3 / Skilled Nursing / Training & Consultation

- Full Life assists in the empowerment of individuals with developmental disabilities enabling them to achieve and enjoy a self-determined quality of life. Our supports are truly person-centered.
- You interview and choose your Direct Support Worker.
- You are allotted funds for costs associated with your services.

75-5995 Kuakini Highway, Suite 432 Kailua-Kona, HI 96740 Ph: (808) 322-9333 Email: info@FullLifeHawaii.org Website: www.FullLifeHawaii.org

Serves Big Island and Maui

Goodwill Industries of Hawaii, Inc.

PAB levels 1,2,3 / Chore / ADH levels 1,2,3 / Transportation

- We provide a continuum of services including individualized skills training, social activities, vocational and community integration opportunities.
- We have two locations: Honolulu and Hilo.

Oahu

Big Island

2610 Kilihau Street

500 Kalanianaole Avenue, Suite 1

Honolulu, HI 96819 Ph: 836-0313 Hilo, HI 96720 Ph: (808) 961-0307

Fax: 833-4943

Fax: (808) 969-3861

Serves Oahu and Big Island

Hale Lana O Kahumana

ADH levels 1,2 / PAB levels 1,2

- Providing holistic programs in a tranquil country setting for individuals with intellectual and developmental disabilities, empowering them to lead meaningful, productive and healthy lives.
- Offering activities designed to promote physical health and emotional well-being such as daily yoga sessions, water aerobics in our on-site pool, volunteer participation on the fully integrated Kahumana Organic Farm, hiking, and beach activities including snorkeling and stand-up paddling. ADH participants also enjoy delicious farm-to-table fresh, healthy meals at the Kahumana Organic Café.

86-660 Lualualei Homestead Road Waianae, HI 96792 Ph: 200-4732 Fax: 696-6608 Website: kahumana.org

Serves Oahu Only

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Home & Community Services of Hawaii, Inc.

ADH levels 1,2,3 / Chore / Transportation / PAB levels 1,2 / Respite / Skilled Nursing

We provide the following services:

- Adult Day Health in the center and in communitybased settings, with transportation to and from the program, half and full day (3 to 6 hours/day, Monday through Friday), all year round.
- Outreach Services provided in both residential and/or community settings.

94-830 Hikimoe Street Waipahu, HI 96797 Ph: 454-0511 Fax: 454-0512

Serves Oahu only

Ho'oheno, Inc.

PAB levels 1,2

We mainly provide personal assistance services and specialize in community access, where we improve the quality of our participants' lives and work on their socialization skills.

Kauai

Mailing Address: P. O. Box 713 Eleele, HI 96705 Ph: (808) 338-2443 Fax: (808) 338-2449 Physical Address: 835 Laulea Street Eleele, HI 96705

Maui

225 Muliwai Drive Wailuku, HI 96793 Ph: (808) 214-4010 Fax: (808) 242-9838

Serves Kauai and Maui

Health Resources, Inc.

PAB levels 1,2 / Chore / Respite / Skilled Nursing / Employment Services

- We strive to provide services with the utmost sincerity, love, compassion, and integrity. Always maintaining high standards of professionalism.
- We are a nursing agency committed to providing quality home health care, supplemental staffing and nursing education.

725 Kapiolani Boulevard, #C-210 Honolulu, HI 96813 Ph: 593-8700 Fax: 593-8701 Toll free: 1-877-593-8700

Serves Oahu, Big Island and Maui

Heaven's Helpers, Inc.

ADH levels 1,2,3 / PAB levels 1,2 / Chore / Skilled Nursing / Respite / Training & Consultation

Quality care giving services for elderly and disabled people.

Mailing Address:

Physical Address:

P. O. Box 25987

1388 Kapiolani Boulevard, #200

Honolulu, HI 96825

Honolulu, HI 96814

Ph: 952-6898 Fax: 952-6878

Serves Oahu only

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Hale Na`au Pono—Waianae Coast Community Mental Health Center

PAB levels 1,2,3 / Chore / Employment Services

We provide culturally and socially sensitive, communitybased, behavioral health services for children and adults. We cover a wide range of mental health needs including substance abuse and therapeutic foster care.

> 86-226 Farrington Highway Waianae, HI 96792 Ph: 696-9498 Fax: 696-9403

> > Serves Oahu only

Hale Nui Community Center

PAB levels 1,2 / Chore / ADH levels 1,2,3 / Respite / Skilled Nursing

- Hale Nui is an agency that focuses on people. Our staff combines seasoned experience and youthful energy in offering services to a wide range of participants.
- Medically fragile and highly independent individuals alike are all included in our community-based program located in the heart of Waialua town on Oahu's beautiful North Shore.

67-292 Goodale Avenue, #A-6 (physical address)
P. O. Box 1160 (mailing address)
Waialua, HI 96791
Ph: 637-2646
Fax: 637-4577

Hawaii Behavioral Health

PAB levels 1,2,3 / Employment Services / Training & Consultation

Hawaii Behavioral Health is a statewide leader in the provision of educational, behavioral health, & social services in Hawaii.

Oahu

210 Ward Avenue, #219B

Honolulu, HI 96814 Ph: 585-1424

Fax: 585-0379

Big Island

234 Waianuenue Ave., #215

Hilo, HI 96720

Ph: (808) 935-7949 Fax: (808) 935-5996

Maui

O Maisha Dansh Dal 4440A 2

Wailuku, HI 96793 Ph: (808) 242-7294

Fax: (808) 242-7296

Kauai

270 Waiehu Beach Rd., #110A 3-3122 Kuhio Hwy., #A-15

Lihue, HI 96766 Ph: (808) 246-9102

Fax: (808) 246-8609

Serves Oahu, Big Island, Maui and Kauai

Hawaii Health Services, Inc.

ADH levels 1,2,3 / Chore / PAB levels 1,2 / Respite / Skilled Nursing

- Understanding the individuals' capabilities and providing them with the one-on-one help so they learn how to do more for themselves and foster a greater self-esteem.
- Understanding the individuals' limitations & providing them the support they need to maintain their health, safety, dignity and respect.
- Understanding that everyone needs a break from a loved one, this service will support the individual during time away from the primary caregiver.
- Providing a licensed medical professional to assist the individual with his or her medical needs at home.

94-422 Uke'e Street, Bay 1 Waipahu, HI 96797 Ph: 680-0103 Fax: 680-0105

Serves Oahu only

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Hawaii Nursing Solutions, Inc.

PAB levels 1,2 / Chore / Respite / Skilled Nursing / Training & Consultation

- Hawaii Nursing Solutions provides non-medical (Personal Assistants, Certified Nursing Aids) and medical (skilled nursing) services to individuals enrolled in the program under the direction and supervision of a state licensed Registered Nurse (RN).
- We implement an Individual Plan based on the assessment of the nursing needs of the patient in accordance with the scope of services and Individual Service Plan (ISP).
- We provide assistance with:

Personal Care
Housekeeping
Nutrition Services
Medical-related activities
Ambulation
Companion Care
Activities of Daily Living (ADL)
Community Activities
Social Skills

1188 Bishop Street, Suite 2004 Honolulu, HI 96813 Ph: 531-8010 Fax: 531-8009

Email: hns.hawaii@gmail.com

Serves Oahu and Kauai